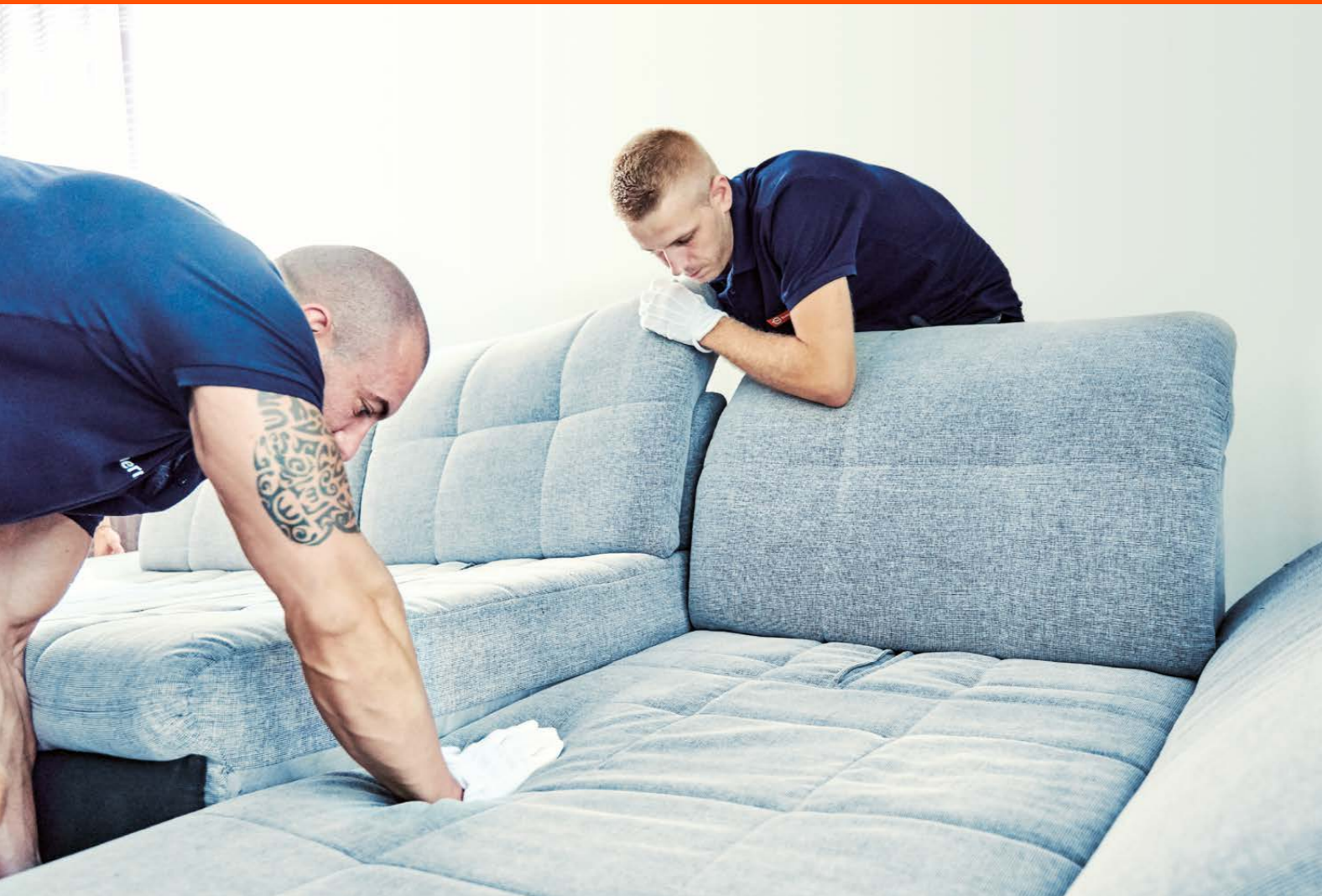


GW moves



 **Home Delivery**



Home delivery service



Home Delivery

Your customers order – we deliver

Our solution for individual delivery to your end customers.

Home Delivery is the perfect solution for deliveries – plus services – to your end customers (B2C). Whether bulky furniture, home appliances, consumer electronics or fitness equipment – Gebrüder Weiss delivers your valuable goods precisely to the place where your customers need them.

We guarantee to end customers individual delivery within 3 delivery time slots, including a notification call 30 minutes before delivery, as well as professional services on site. The key benefit: within the scope of our 2-man handling service, we will also unpack, connect and assemble/install any equipment.



Our services at a glance:

Home Delivery by Gebrüder Weiss ensures comprehensive home delivery services – perfectly tuned to the needs of your customers.

Procurement & distribution

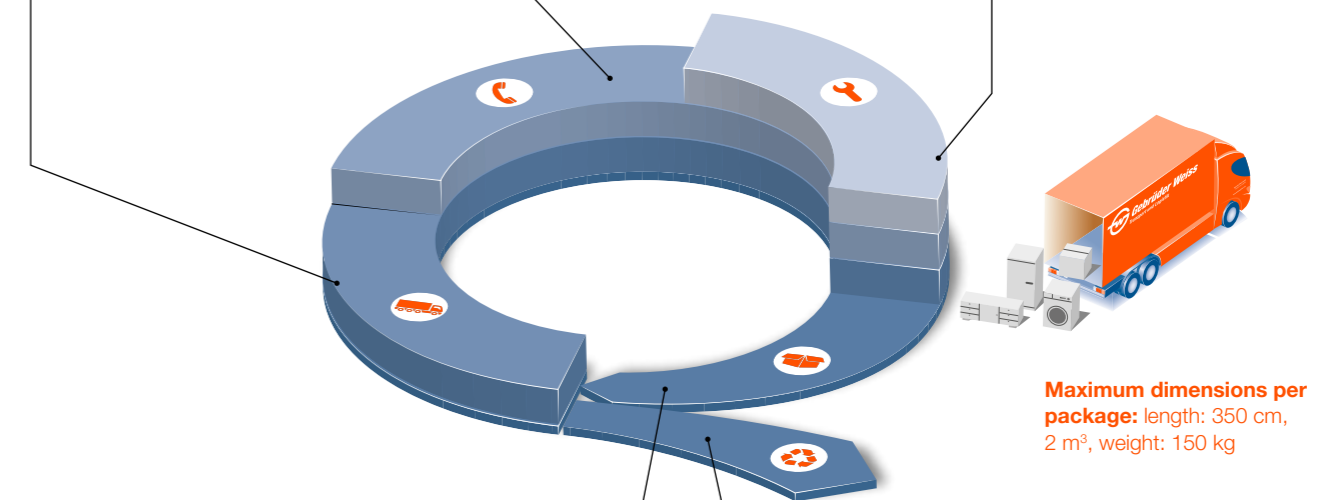
We reliably collect your goods directly from the manufacturer, dealer or central warehouse. Depending on your requirements, we make use of our eight Home Delivery terminals to optimize dispatch for you. Benefit from our experienced staff and our wide network of branches covering the whole of Austria.

Delivery notification

Prior to delivery, we agree with your customers individual delivery times. 30 minutes before arrival, our drivers will contact the customer by phone. You and your customers can use the Track & Trace function to find out where precisely the goods are located at any time.

Assembly/installation

Thanks to our convenient 2-man handling service, even bulky goods will safely arrive at your customers' homes. Our individually trained staff will assemble and install furniture and expertly connect any equipment on site.



Maximum dimensions per package: length: 350 cm, 2 m³, weight: 150 kg

Return management

You can never avoid returns altogether, but we are ready to optimize return handling for you. We offer you concurrent replacement or individual collection of your products from the customer.

Waste disposal

Electrically powered appliances contain valuable raw materials, but also components that might harm the environment. We make sure that any electrical and electronic waste equipment is professionally disassembled and properly disposed of. Upon request, we take back and recycle any packaging of new products.