Press release

Gebrüder Weiss and Sika: success through real-time planning

Spot-on delivery to the construction site: information about the Estimated Time of Arrival (ETA) increases planning reliability for Sika customers

Lauterach, June 29, 2020. Construction sites have tight schedules, usually the pressure to meet deadlines is high. Quick and reliable information about the delivery status of materials ordered is essential for project planning to be successful. Using the digital platform of Gebrüder Weiss, Sika Austria, a leading manufacturer of chemical building materials, is now able to offer this service to its customers without restrictions. "This not only saves time, but also enhances the quality of communication overall. We are now able to provide direct, reliable information to our customers, enabling them, in turn, to respond quickly and appropriately if, for instance, delivery dates are delayed, and accordingly to benefit from greater planning reliability on their construction sites," says Robert Bernhard, Area Manager Supply Chain & Logistics at Sika Österreich GmbH. All process-relevant information is available online in real time. Order and shipment status can be retrieved by a mouse click, just like the Estimated Time of Arrival [(ETA)](link). By means of a link, the shipment status can be shared directly with the Sika customer at the construction site.

Improved communication and high planning reliability
Another benefit for Sika: the entire communication thread relating to a certain transport is completely visualized conveniently on the digital Gebrüder Weiss platform. All parties involved in the process will have the same information at all times – no more duplication of requests or lengthy inquiries. The launch of the ETA function is part of the digitization strategy of Gebrüder Weiss. In the coming months, the company is going to roll out more digital services. The myGW customer portal that provides the framework for the individual features will be launched officially in the course of the year.

Caption: Information about the Estimated Time of Arrival (ETA) increases planning reliability at the construction sites of Sika customers. (Source: Gebrüder Weiss / Marcel Hagen).

Caption: Robert Bernhard, Area Manager Supply Chain & Logistics Sika Österreich GmbH (Source: Sika Austria)

About Sika Austria

Sika Österreich GmbH is a 100% subsidiary of Sika AG domiciled in Baar (Switzerland, canton of Zug) and has been operating for more than 80 years as a specialty chemicals company leading the market in the development and production of systems and products for bonding, sealing, damping, protecting, and reinforcing in the building sector, as well as in the sphere of industrial production. At present, some 280 employees are working at nine locations throughout Austria.

About Gebrüder Weiss

With over 7,300 employees, 150 company-owned locations and an annual turnover of 1.7 billion euros (2019), Gebrüder Weiss is one of the leading transport and logistics companies in Europe. In addition to its core business of land transport, air & sea freight, and logistics, the company operates a number of highly specialized industry solutions and subsidiaries under the umbrella of Gebrüder Weiss Holding AG, based in Lauterach (Austria) – including the logistics consultancy firm x|vise, tectraxx (industry specialist for hi-tech businesses), dicall (communications solutions, market research, training), Rail Cargo (railway transports), and the Gebrüder Weiss parcel service GWP, co-shareholder of the Austrian company DPD. This bundling of services allows the corporate group to respond to customer needs quickly and flexibly. Today, having implemented a variety of environmental, economic and social initiatives, the family-run company with a 500-year history is also considered a pioneer in sustainable business practices.

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