

Press release

Award for the customer portal myGW

Gebrüder Weiss captures the HERMES.Verkehrs.Logistik.Preis in the "Supply Chain" category

Vienna / Lauterach, October 22, 2021. The international transport and logistics services provider Gebrüder Weiss was awarded this year's HERMES.Verkehrs.Logistik.Preis in Vienna on October 21 by the Austrian Federal Economic Chamber. Conferring the distinction in the category "Supply Chain," the Chamber singled out the achievements of the [customer portal myGW](#). Awarded annually to Austria-based transport and logistics companies by the country's Department of Transport and Traffic, the prize honors exceptional services and innovations.

The web-based myGW platform gives Gebrüder Weiss customers access to all relevant information on their transport and logistics orders around the clock and enables them to keep up-to-date on their status real-time. An electronic booking system, digitalized document management and the option of communicating through myGW all make this platform a central access point for shippers and their customers.

"The Hermes award pays tribute to how intensively we have driven our digital services over the past few years. We are continuously adapting the myGW functions to the needs of our customers with the objective of increasing the transparency and efficiency," commented Wolfram Senger-Weiss, CEO at Gebrüder Weiss.

The customer portal went live in the fall of 2020 and has already attracted more than 12,000 users. In a satisfaction survey, the online platform rated 4.5 out of a possible 5 points.



Caption: At the award ceremony in Vienna's Imperial Palace (left to right): Wilfried Sihm, CEO of Fraunhofer Austria, Wolfgang Brunner, Head of Project & Portal Management Gebrüder Weiss, Wolfram Senger-Weiss, CEO of Gebrüder Weiss. (Source: feelimage)



Caption: Since its launch last year, more than 12,000 users in 18 countries have signed up for the digital customer portal. (Source: Gebrüder Weiss)



Caption: "We are continuously adapting the myGW functions to the needs of our customers," commented Wolfram Senger-Weiss, Chair of the Gebrüder Weiss Management Board. (Source: Gebrüder Weiss / Gnaudschun)

About Gebrüder Weiss

With more than 7,400 employees, 170 company-owned locations and an annual turnover of 1.77 billion euros (2020), Gebrüder Weiss ranks among Europe's leading transport and logistics companies. In addition to its core business of land transport, air & sea freight, and logistics, the company operates a number of highly specialized industry solutions and subsidiaries under the umbrella of Gebrüder Weiss Holding AG, based in Lauterach (Austria) – including the logistics consultancy firm x|vise, tetraxx (industry specialist for hi-tech businesses), dicall (communications solutions, market research, training), Rail Cargo (railway transports), and the Gebrüder Weiss parcel service GWP, co-shareholder of the Austrian company DPD. This bundling of services allows the corporate group to respond to customer needs quickly and flexibly. Today, having implemented a variety of environmental, economic and social initiatives, the family-run company with a 500-year history is also considered a pioneer in sustainable business practices.

Contact

Gebrüder Weiss Corporate Communications
Merlin Herrmann
press@gw-world.com
Bundesstrasse 110, A-6923 Lauterach
T +43.5574.696.2169
F +43.5.9006.2173
www.gw-world.com
www.gw-world.com/news