

Press release

Billy delivered by e-vans

Gebrüder Weiss makes deliveries to IKEA customers in Vienna using e-vehicles / Savings of around 150 tons of CO₂ emissions per year / Home delivery services expanded in Central and Eastern Europe

Vienna / Lauterach, December 15, 2021. Products such as the Billy bookcase or the Hemnes bed from the Swedish furniture manufacturer IKEA have been reaching customers in the greater Vienna area in emission-free e-vehicles since October. For the [Home Delivery](#) division, Gebrüder Weiss uses 15 new all-electric delivery vehicles from the manufacturer Quantron. Switching to zero-emission vehicles reduces CO₂ emissions produced when delivering to end customers by around 150 tons per year.

In addition to carrying out deliveries with e-vans, Gebrüder Weiss also provides other services with its own staff directly in the IKEA warehouse. This includes, among others, the removal of goods, loading and scheduling of vehicles. Furniture and large appliances are delivered to the end customer by a two-man team, and unpacked and assembled on request. In the greater Vienna area, Gebrüder Weiss delivers around 60,000 consignments per year with the new e-vehicles. The vehicles are charged with green electricity while being loaded at the central warehouse, meaning that the vans are immediately ready for use without any time being lost.

Emission-free delivery

“The launch of our new electric fleet in Vienna means we are one step closer to our goal of becoming a global CO₂-neutral customer delivery by 2025,” says Claes Lindgren, Head of Customer Fulfillment IKEA Austria. Vienna is one of 30 major cities around the world where IKEA is switching to zero-emission vehicles for delivery. Claes Lindgren adds that, with Gebrüder Weiss, IKEA has a logistics provider at its side that has already been enjoying considerable success using various alternative forms of powering vehicles in everyday logistics operations.

“Due to the short driving distances in the Vienna area and the low transport weight, e-vehicles are ideally suited for our home delivery services. E-vans make an important contribution to emission-free deliveries particularly in metropolitan areas with their high settlement and traffic density,” says Jürgen Bauer, member of the Gebrüder Weiss Management Board. In the future, IKEA customers in other Austrian federal states will also receive deliveries by e-van.

IKEA partner in Austria and beyond

Gebrüder Weiss has been one of IKEA's logistics partner since 2017. In addition to Austria, the logistics company serves IKEA's home delivery customers in Hungary, Romania, Bulgaria and Croatia. These countries are also set to switch to delivery by e-vans in the medium term. Gebrüder Weiss has been operating several IKEA pick-up stations in addition to its home delivery services for almost a year now in Austria. With 220,000 consignments every year, Gebrüder Weiss is the largest logistics partner of the Swedish furniture company in Austria.



Caption: In front of the e-van fleet at the IKEA pick-up station in Vienna (from the left): Claes Lindgren, Head of Customer Fulfillment IKEA Austria, Jürgen Bauer, Member of the Gebrüder Weiss Management Board, and Hannes Staubmann, Product Manager Home Delivery at Gebrüder Weiss. (Source: Gebrüder Weiss / Martin Jager)



Caption: The Gebrüder Weiss team in service for IKEA at the Vienna location (Source: Gebrüder Weiss / Martin Jager)



Caption: On the way to the end customer: Products being loaded at the IKEA warehouse in Vienna (Source: Gebrüder Weiss / Martin Jager)



Caption: The furniture is delivered by Gebrüder Weiss by a two-man team, assembled on request and the packaging disposed of professionally. (Source: Gebrüder Weiss)

About IKEA Austria

The Swedish furniture company IKEA has had a presence in Austria for over 40 years: Around 3,600 IKEA employees provide inspiration non-stop in seven stores, with one planning studio, two logistics centers, eight pick-up stations and various services such as Click & Collect. IKEA's vision is to create a better everyday life for people, with beautifully designed, functional, affordable and high-quality home furnishings produced and delivered with care for people and the environment.

About Gebrüder Weiss

With more than 7,400 employees, 170 company-owned locations and an annual turnover of 1.77 billion euros (2020), Gebrüder Weiss ranks among Europe's leading transport and logistics companies. In addition to its core business of land transport, air & sea freight, and logistics, the company operates a number of highly specialized industry solutions and subsidiaries under the umbrella of Gebrüder Weiss Holding AG, which is based in Lauterach, Austria. These include the logistics consultancy firm x|vise, tectraxx (industry specialist for hi-tech businesses), dicall (communications solutions, market research, training), Rail Cargo (railway transports), and the Gebrüder Weiss parcel service GWP which is the co-owner of DPD in Austria. This bundling of services allows the group to respond to customer needs quickly and flexibly. Today, having implemented a variety of environmental, economic and social initiatives, the family-run company with a 500-year history is also considered a pioneer in sustainable business practices.

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